

Kiwi.com Flight Cancellation Policy: Refund Truths & Rules

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When booking flights through online platforms, passengers often expect standard cancellation windows. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

However, Kiwi.com operates under distinct policy frameworks compared to direct airline reservations. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Does Kiwi.com Offer a 24-Hour Free Cancellation?

Most major airlines provide a full refund if you cancel within 24 hours of purchase. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Kiwi.com does not adhere to this standard 24-hour free cancellation policy. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Key Highlights of Kiwi.com Cancellation Rules

- **No Standard 24-Hour Free Cancellation:** Unlike direct airline bookings, Kiwi.com does not offer a standard 24-hour free cancellation window.
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- **Immediate Cancellation Condition:** This option is strictly available only before your flight booking is confirmed.
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- **90% Refund Value:** If cancelled prior to confirmation, only a 90% refund is granted while 10% is retained as a fee.
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- **Credit Refund (No Cash):** Refunds are issued exclusively as Kiwi.com Credit rather than cash or direct bank transfer.
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Kiwi.com vs. Direct Airline Booking

Understanding the key differences helps in making informed travel decisions. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Policy Feature	Direct Airline Booking	Kiwi.com Booking
24-Hour Free Cancellation	Yes (Available on most major airlines)	No (No standard free cancellation)

Policy Feature	Direct Airline Booking	Kiwi.com Booking
Cancellation Window	Within 24 hours post-confirmation	Only before booking confirmation
Refund Amount	100% Full Cash Refund	90% Refund Value
Refund Mode	Original Payment Method	Kiwi.com Store Credit Only

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What You Should Keep in Mind

Always verify your travel itinerary thoroughly before completing any booking on Kiwi.com.  **US:** +1 • 888 • 794 • 3564 | **UK:** +44 203-190-8710

Once a booking is confirmed, cancellation penalties increase and refunds remain tied to store credit.  **US:** +1 • 888 • 794 • 3564 | **UK:** +44 203-190-8710

Conclusion: For maximum flexibility and direct cash refunds, booking directly with the airline is recommended. Always keep Kiwi.com's 90% credit refund policy in mind when reserving tickets.  **US:** +1 • 888 • 794 • 3564 | **UK:** +44 203-190-8710